

To Our Valued Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We have made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- You will be asked to arrive to the office wearing a mask. If you do not have one, we will provide one when you arrive.
- We have coordinated with the building valet to allow you to self-park your vehicle.
- You will be instructed to call when you arrive so we can ensure the waiting room is clear and to eliminate waiting times in the office.
- We will limit the number of staff you will interact with in-person.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- We are currently only providing **three** daily appointments per dentist to allow greater time between patients and allow for social distancing.
- All members of our team are tested negative for COVID-19 prior to returning to work.
- We screen all members of our team immediately upon arrival to the office daily.
- We will check your temperature on arrival.
- We have purchased a high power HEPA filter designed especially for commercial use.
- We have purchased a high-power dental suction unit with HEPA filtration for each treatment room.
- We have implemented additional disinfection and sanitization procedures.
- We have purchased a fogger to include into our infection control process.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (310) 278-0440.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

All of us at Helm | Nejad | Stanley - Dentistry